

# Insights, PC

## Colorado Assessment and Therapy

899 Logan St. Suite 406  
Denver, CO 80203  
www.insightsdenver.com

**INSIGHTS, PC. THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.**

### **II. IT IS MY LEGAL DUTY TO SAFEGUARD YOUR PROTECTED HEALTH INFORMATION (PHI).**

By law Insights, PC is required to insure that your PHI is kept private. The PHI constitutes information created or noted by us that can be used to identify you. It contains data about your past, present, or future health or condition, the provision of health care services to you, or the payment for such health care. Insights, PC is required to provide you with this Notice about our privacy procedures. This Notice must explain when, why, and how Insights, PC would use and/or disclose your PHI. Use of PHI means when Insights, PC share, apply, utilize, examine, or analyze information within our practice; PHI is disclosed when Insights, PC release, transfer, give, or otherwise reveal it to a third party outside our practice. With some exceptions, Insights, PC may not use or disclose more of your PHI than is necessary to accomplish the purpose for which the use or disclosure is made; however, Insights, PC always legally required to follow the privacy practices described in this Notice.

Please note that Insights, PC reserves the right to change the terms of this Notice and your privacy policies at any time as permitted by law. Any changes will apply to PHI already on file with us. Before Insights, PC can make any important changes to your policies, Insights, PC will immediately change this Notice and post a new copy of it in our office. You may also request a copy of this Notice from, or you can view a copy of it in our office.

### **III. HOW INSIGHTS, PC WILL USE AND DISCLOSE YOUR PHI.**

Insights, PC will use and disclose your PHI for many different reasons. Some of the uses or disclosures will require your prior written authorization; others, however, will not. Below you will find the different categories of our uses and disclosures, with some examples.

**A. Uses and Disclosures Related to Treatment, Payment, or Health Care Operations Do Not Require Your Prior Written Consent.** Insights, PC may use and disclose your PHI without your consent for the following reasons:

- 1. For treatment and assessment** Insights, PC can use your PHI within our practice to provide you with mental health treatment and/or assessment, including discussing or sharing your PHI with our trainees and interns. Insights, PC may

disclose your PHI to physicians, psychiatrists, psychologists, and other licensed health care providers who provide you with health care services or are otherwise involved in your care. Example: If a psychiatrist is treating you, Insights, PC may disclose your PHI to her/him in order to coordinate your care.

**2. For health care operations.** Insights, PC may disclose your PHI to facilitate the efficient and correct operation of our practice. Examples: Quality control - Insights, PC might use your PHI in the evaluation of the quality of health care services that you has received or to evaluate the performance of the health care professionals who provided you with these services. Insights, PC may also provide your PHI to our attorneys, accountants, consultants, and others to make sure that Insights, PC is in compliance with applicable laws.

**3. To obtain payment for treatment.** Insights, PC may use and disclose your PHI to bill and collect payment for the treatment and services Insights, PC provided you. Example: Insights, PC might send your PHI to your insurance company or health plan in order to get payment for the health care services that Insights, PC has provided to you. Insights, PC could also provide your PHI to business associates, such as billing companies, claims processing companies, and others that process health care claims for our office.

**4. Other disclosures.** Examples: Your consent isn't required if you need emergency treatment provided that Insights, PC attempts to get your consent after treatment is rendered. In the event that Insights, PC tries to get your consent but you are unable to communicate with us (for example, if you are unconscious or in severe pain) but Insights, PC thinks that you would consent to such treatment if you could, Insights, PC may disclose your PHI.

**B. Certain Other Uses and Disclosures Do Not Require Your Consent.** Insights, PC may use and/or disclose your PHI without your consent or authorization for the following reasons:

**1. When disclosure is required by federal, state, or local law; judicial, board, or administrative proceedings; or, law enforcement.**

Example: Insights, PC may make a disclosure to the appropriate officials when a law requires us to report information to government agencies, law enforcement personnel and/or in an administrative proceeding.

**2. If disclosure is compelled by a party to a proceeding before a court of an administrative agency pursuant to its lawful authority.**

**3. If disclosure is required by a search warrant lawfully issued to a governmental law enforcement agency.**

**4. If disclosure is compelled by the patient or the patient's representative pursuant to**

**Colorado Health and Safety Codes or to corresponding federal statutes of regulations, such as the Privacy Rule that requires this Notice.**

- 5. To avoid harm.** Insights, PC may provide PHI to law enforcement personnel or persons able to prevent or mitigate a serious threat to the health or safety of a person or the public.
- 6. If disclosure is compelled or permitted by the fact that you are in such mental or emotional condition as to be dangerous to yourself or the person or property of others, and if Insights, PC determine that disclosure is necessary to prevent the threatened danger.**
- 7. If disclosure is mandated by the Colorado Child Abuse and Neglect Reporting law.** For example, if Insights, PC has a reasonable suspicion of child abuse or neglect.
- 8. If disclosure is mandated by the Color Elder/Dependent Adult Abuse Reporting law.**  
For example, if Insights, PC has a reasonable suspicion of elder abuse or dependent adult abuse.
- 9. If disclosure is compelled or permitted by the fact that you tell us of a serious/imminent threat of physical violence by you against a reasonably identifiable victim or victims.**
- 10. For public health activities.**  
Example: In the event of your death, if a disclosure is permitted or compelled, Insights, PC may need to give the county coroner information about you.
- 11. For health oversight activities.**  
Example: Insights, PC may be required to provide information to assist the government in the course of an investigation or inspection of a health care organization or provider.
- 12. For specific government functions.**  
Examples: Insights, PC may disclose PHI of military personnel and veterans under certain circumstances. Also, Insights, PC may disclose PHI in the interests of national security, such as protecting the President of the United States or assisting with intelligence operations.
- 13. For research purposes.**  
In certain circumstances, Insights, PC may provide PHI in order to conduct medical research.
- 14. For Workers' Compensation purposes.**

Insights, PC may provide PHI in order to comply with Workers' Compensation laws.

**15. Appointment reminders and health related benefits or services.** Examples: Insights, PC may use PHI to provide appointment reminders. Insights, PC may use PHI to give you information about alternative treatment options, or other health care services or benefits Insights, PC offer.

**16. If an arbitrator or arbitration panel compels disclosure,**  
When arbitration is lawfully requested by either party, pursuant to subpoena *duces tectum* (e.g., a subpoena for mental health records) or any other provision authorizing disclosure in a proceeding before an arbitrator or arbitration panel.

**17. If disclosure is required or permitted to a health oversight agency for oversight activities authorized by law.**  
Example: When compelled by U.S. Secretary of Health and Human Services to investigate or assess our compliance with HIPAA regulations.

**18. If disclosure is otherwise specifically required by law.**

### **C. Certain Uses and Disclosures Require You to Have the Opportunity to Object.**

**1. Disclosures to family, friends, or others.** Insights, PC may provide your PHI to a family member, friend, or other individual who you indicate is involved in your care or responsible for the payment for your health care, unless you object in whole or in part. Retroactive consent may be obtained in emergency situations.

**D. Other Uses and Disclosures Require Your Prior Written Authorization.** In any other situation not described in Sections IIIA, IIIB, and IIIC above, Insights, PC will request your written authorization before using or disclosing any of your PHI. Even if you has signed an authorization to disclose your PHI, you may later revoke that authorization, in writing, to stop any future uses and disclosures (assuming that Insights, PC hasn't taken any action subsequent to the original authorization) of your PHI by us.

## **IV. WHAT RIGHTS YOU HAVE REGARDING YOUR PHI**

These are your rights with respect to your PHI:

**A. The Right to See and Get Copies of Your PHI.** In general, you has the right to see your PHI that is in our possession, or to get copies of it; however, you must request it in writing. If Insights, PC doe not has your PHI, but Insights, PC knows who does, Insights,

PC will advise you how you can get it. You will receive a response from us within 30 days of our receiving your written request. Under certain circumstances, Insights, PC may deny your request, but if Insights, PC does, we will give you, in writing, the reasons for the denial. Insights, PC will also explain your right to have our denial reviewed. If you ask for copies of your PHI, Insights, PC will charge you not more than \$.25 per page. Insights, PC may see fit to provide you with a summary or explanation of the PHI, but only if you agree to it, as well as to the cost, in advance.

**B. The Right to Request Limits on Uses and Disclosures of Your PHI.** You have the right to

ask that Insights, PC limit how we use and disclose your PHI. While Insights, PC will consider your request, Insights, PC is not legally bound to agree. If Insights, PC does agree to your request, Insights, PC will put those limits in writing and abide by them except in emergency situations. You do not have the right to limit the uses and disclosures that Insights, PC is legally required or permitted to make.

**C. The Right to Choose How Insights, PC Sends Your PHI to You.** It is your right to ask that your PHI be sent to you at an alternate address (for example, sending information to your work address rather than your home address) or by an alternate method (for example, via email instead of by regular mail). Insights, PC is obliged to agree to your request providing that Insights, PC can give you the PHI, in the format you requested, without undue inconvenience. Insights, PC may not require an explanation from you as to the basis of your request as a condition of providing communications on a confidential basis.

**D. The Right to Get a List of the Disclosures Insights, PC Has Made.** You are entitled to a list of disclosures of your PHI that Insights, PC has made. The list will not include uses or disclosures to which you have already consented, Insights, PC, i.e., those for treatment, payment, or health care operations, sent directly to you, or to your family; neither will the list include disclosures made for national security purposes, to corrections or law enforcement personnel, or disclosures made before April 15, 2003. After April 15, 2003, disclosure records will be held for six years. Insights, PC will respond to your request for an accounting of disclosures within 60 days of receiving your request. The list Insights, PC gives you will include disclosures made in the previous six years unless you indicate a shorter period. The list will include the date of the disclosure, to whom PHI was disclosed (including their address, if known), a description of the information disclosed, and the reason for the disclosure. Insights, PC will provide the list to you at no cost, unless you make more than one request in the same year, in which case Insights, PC will charge you a reasonable sum based on a set fee for each additional request.

**E. The Right to Amend Your PHI.** If you believe that there is some error in your PHI or that

important information has been omitted, it is your right to request that Insights, PC correct the existing information or add the missing information. Your request and the reason for the request must be made in writing. You will receive a response within 60

days of our receipt of your request. Insights, PC may deny your request, in writing, if Insights, PC finds that: the PHI is (a) correct and complete, (b) forbidden to be disclosed, (c) not part of our records, or (d) written by someone other than us. Your denial must be in writing and must state the reasons for the denial. It must also explain your right to file a written statement objecting to the denial. If you do not file a written objection, you still have the right to ask that your request and our denial be attached to any future disclosures of your PHI. If Insights, PC approves your request, Insights, PC will make the change(s) to your PHI. Additionally, Insights, PC will tell you that the changes have been made, and Insights, PC will advise all others who need to know about the change(s) to your PHI.

**F. The Right to Get This Notice by Email.** You have the right to get this notice by email. You have the right to request a paper copy of it, as well.

## **V. HOW TO COMPLAIN ABOUT OUR PRIVACY PRACTICES**

If, in your opinion, Insights, PC may have violated your privacy rights, or if you object to a decision Insights, PC made about access to your PHI, you are entitled to file a complaint with the person listed in Section VI below. You may also send a written complaint to the Secretary of the Department of Health and Human Services at 200 Independence Avenue S.W. Washington, D.C. 20201.

## **VI. PERSON TO CONTACT FOR INFORMATION ABOUT THIS NOTICE OR TO COMPLAIN ABOUT OUR PRIVACY PRACTICES**

If you has any questions about this notice or any complaints about our privacy practices, or would like to know how to file a complaint with the Secretary of the Department of Health and Human Services, please contact us, Insights, PC, 899 Logan St. Suite 406, Denver, CO 80203.

## **VII. NOTIFICATIONS OF BREACHES**

In the case of a breach, Insights, PC is required to notify each affected individual whose PHI has been compromised. Even if such a breach was caused by a business associate, Insights, PC, is ultimately responsible for providing the notification directly or via the business associate. If the breach involves more than 500 persons, OCR must be notified in accordance with instructions posted on its website. Insights, PC bears the ultimate burden of proof to demonstrate that all notifications were given or that the impermissible use or disclosure of PHI did not constitute a breach and must maintain supporting documentation, including documentation pertaining to the risk assessment.

## **VIII PHI AFTER DEATH**

Generally, PHI excludes any health information of a person who has been deceased for more than 50 years after the date of death. Insights, PC may disclose deceased individuals' PHI to nonfamily members, as well as family members, who were involved in the care or payment for healthcare of the decedent prior to death; however, the disclosure must be limited to PHI relevant to such care or payment and cannot be inconsistent with any prior expressed preference of the deceased individual.

**I acknowledge receipt of this notice**

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Client's Name

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Client's signature (15 years or older)

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Date

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Parent, Guardian or Personal Representative's Name

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Signature of Parent, Guardian or Personal Representative  
(If patient is under 15)

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Date